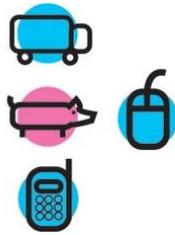# eAML2
Electronic Movement Licensing

FREQUENTLY ASKED QUESTIONS

Are you ready to keep Pigs?

Do you have a **County Parish Holding Number** (CPH)?	Have you **registered** with **eAML2**?	Take Delivery of your Pigs…	Do you have a **Herd Mark** for your pigs?
Call the Rural Payments Agency on **03000 200 301**	Call the Bureau Service on **0844 335 8400**	Call the Bureau Service on **0844 335 8400** To confirm the pigs onto your holding	Call APHA on **03000 200 301** To let them know you are now keeping pigs on your holding

How do I register with Eaml2 to receive pigs for the 1st time?

There are several ways with which you can register to use the Eaml2 system, (Electronic Animal Movement Licencing). www.eaml2.org.uk

If you wish to use the Eaml2 website to **set up** and **confirm** your own pig movements, you will need to **register as a user of the service** so we can send you your own **user name** and **password**.

Click the link in blue below to access the guide

Guide on how to register

Once you have completed the registration process a username and password will be sent to your email within 15 minutes dependent upon your email service provider

NB: please do not copy and paste your user name and password when logging in as sometimes this copies an additional space which will prevent you from logging in.

When using the system for the first time you need to confirm and complete

Your information in '**Production Details**', within the **Pig hub** section of the website, tick the box to accept the terms & conditions then click on '**Save**' at the bottom of the page.

This is only required for the first time but you can make amendments in the future if needed.

What if I don't have internet access or access to a computer & printer?

Alternatively, if you do not have access to the internet or a pc then you can call us on **0844 335 8400** so we can do the computer work for you to set up OR confirm your pig movements. We can send movement licences to you via email (**so long as you can print**), fax or post (**provided enough notice is given**).

How do I set up a movement?

Throughout the "help" section of the Eaml website you will find guides on how to set up the different types of movements which you can refer to or print out for future guidance.

Click the links in blue below to access the guides.

How to set up a FARM TO FARM movement

How to set up a FARM TO SLAUGHTER movement

How to set up a FARM TO MARKET movement

How to set up a FARM TO SHOW movement

What is a Haulier Summary?

It is a movement document that any person transporting pigs must by law carry with them when transporting pigs. If that person is stopped during the journey by an inspector or other competent authority it allows them to

determine where the pigs are moving from and to. (The DEFRA General Licence for the Movement of Pigs stipulates that this movement document must be completed online via the Eaml2 system OR is in a form completed or supplied by the MLCSL bureau Service.)

How do I cancel a movement?

As long as your movement is still showing in the pending section (**Date of the movement has not yet passed**) then in your **archive** you can delete the movement yourself: Go to your archive/pending movements/tick the box of the movement you want to delete/click on the small 'bin' symbol in the header of the pending section.

 NB: (if the **date of the move has already passed, then you will need to call us 0844 335 8400** with the reference from the movement you wish to cancel)

Why do I need to confirm both sent & received movements?

The Eaml2 system works on a pre notification principle. You are able to set up
Movements up to a year in advance, confirming the actual number of pigs that successfully loaded is an essential requirement of the system to ensure the correct information is recorded. The confirmation also serves as an electronic signature.

What happens if I don't provide the required confirmation on my sent and received movements?
Failure to do so will automatically be escalated as an enforcement issue for Local Authorities. Persistent occurrence of non-compliance may lead to you being contacted by an enforcement officer as all pig movements are monitored

The system requires you to confirm your SENT movement on the day of loading.

You are legally required to confirm your RECEIVED movement within 3 days of receiving.

How do I confirm movements?

You have 3 options to confirm your pig movements

Online: When you log onto your Eaml2 account and click on 'Confirm a move" you will automatically see the consignments listed that you need to confirm. **Click on the blue link that shows the name of where your pigs went to OR the name of where your pig came from, scroll down the screen** and you will see the form you need to complete. Once you have completed the screen, Click on "**submit feedback**" Alternatively, **Click the link in blue below to access the guide**

How to CONFIRM A MOVEMENT

By phoning the Eaml2 Bureau: contact the Bureau with the individual movement reference and the licence so they can enter the information on your behalf.

By text message: You can also send a text message from your mobile phone but **You will need to register the mobile phone number beforehand**.

(Please see guide by clicking on the link below on how to register your mobile number and also how to use the text message service.)

Guide on TEXT MESSAGE confirmations

NB: The text message must be in the specified format to go through.

What if I can't see the movement when I try to confirm it?

If the movement is from a market, they may have confirmed the movement for you?
If you can't see the **name in blue** of the movement you wish to confirm under the "**confirm a move**" section.

Click the link in blue below to access the guide

[Market Movements & Confirmations](#)

If you still can't see the movement in your archive you may need to call us on 0844 335 8400

Do I still need to fill in separate Food Chain Information (FCI)?

If you have **purchased** pigs at a **show** and wish to take them straight to slaughter, then **please see the guide shown in blue below**, otherwise the eAML2 licence is covering both movement document and FCI when completing a **FARM TO SLAUGHTER or FARM TO MARKET** licences only

[Show purchase guide](#)
[Show licence template](#)
[Separate FCI-show to slaughter](#)

How can I change Food Chain Information (FCI) after the pigs have been loaded?

If you need to alter the FCI information after loading the animals do the following: Call us on **0844 335 8400 so we can amend the information on the computer** and then you can amend the FCI on the form you already have for the Haulier Summary.

What paper records must I keep?

For keepers with access to a computer, all movements will be stored electronically and securely for three years in their eAML2 account and be available to the keeper/inspectors as required by law.

Keepers without computer access will need to keep a paper copy of their movement document/ haulier summary.

Hauliers will retain the single page paper summary as required by law.

Do I need to keep a paper holding register?

If you have access to the eAML2 movements stored on your eAML2 account on the farm unit you don't need to keep a paper version of your holding register as well.

If you have no access to the eAML2 movement records on the actual unit e.g. because it is miles from the corporate office then you will need to keep a paper register. This change has also been made in the Red Tractor assurance scheme standard. If a unit's computer fails the Bureau Service can provide Trading Standards with all the movement details for the farm.

What if I get an inspection from Trading Standards or the RPA?

All inspection bodies have access to the pig movement system (Eaml2). As with your existing paper records/movement book, you should give them access to your electronic eAML2 records if you are inspected.

What should I do if my internet, computer or printer is down?

If you have technology issues and want to set up a movement you can contact the Eaml Service, the helpline will set up the movement on your behalf and either fax or post the Haulier Summaries (Licence) to you.
We can also email it to you so you can print it from your email attachment perhaps on a friend or neighbours computer,

Alternatively you can pre-print a blank template from the help section of the website and hand write the form, however you will also need to call us on **0844 335 8400** so **we can set the licence up on your behalf and provide you with the movement reference** which you will also need to write on your form.

NB: We strongly recommend that you print off some blank pre-populated Haulier summaries for these situations-see links shown in blue below.

[Farm to Slaughter template](#)   [Farm to Market template](#)
[Farm to Farm template](#)   [Farm to Show template](#)

Moves to/from Scotland

Scotland has its own movement system called 'ScotEID'. The Eaml2 and ScotEID systems are integrated to transfer movement information between Scotland

and England and Wales, however **all parties will need to be registered with eAML2 as well as ScotEID.**

You can set up your movement to Scotland on Eaml2 as any other move. The consignment information is transmitted to the Scottish destination which will provide the feedback to ScotEID

Movements from Scotland to England and Wales:
The Scottish sender will set up the movement through ScotEID and the consignment information will be transmitted to your eAML2 account.

Note: Scottish slaughter movements will be accompanied by separate paper Food Chain Information (FCI).

Show movements

Selling/buying pigs at a show to take to farm

A sale at a show is registered onto a blank Haulier Summary (show sale licence template) with the **seller's movement reference** that was used by the seller to take the pigs **TO** the show-(**Not** the reference that's on the sellers licence to take the pig's home)

Click the link below to access the show sale template to print and provide to take the show in case of **show sale** or **purchase**.

[Show sale template](#)

When you return from the show you will need to "**confirm the move**",

If you are the **seller**, you will need to confirm the details and provide information of your "sale" from the "confirm a move" screen.

If you are the **buyer**, then you will need to "**report a show sale**" to confirm receipt of your show pigs onto your holding.

Click the link in blue below to access the guide

[How to confirm your show sale purchase](#)

Buying a pig from a show to take straight to slaughter

If you buy a pig from a show and wish to take it straight to slaughter?

You will need a **show sale template** with the seller's **movement reference** that was used to take the pig **TO** the show.

Click the link in blue below to access the show sale template to print and provide to the abattoir and also the separate FCI

Show sale template
Separate FCI form

NB (You will also need a separate FCI (Food chain information) form to also supply to the abattoir of which you can access by clicking on the link above.)

Who are AHDB Pork and MLCSL?

AHDB Pork is a division of the Agriculture and Horticulture Development Board (AHDB). MLCSL (Meat and Livestock Commercial Services Ltd) is a wholly owned subsidiary of AHDB providing independent services to the meat and livestock Industry in the UK.

Do I have to pay for this new service?

No. The new system has been paid for by Defra – no levy money is being used.